

Frequently Asked Questions (FAQs) – Free Trial Lesson

Why is there a £10 deposit for the free trial?



The £10 deposit secures your trial class booking and shows mutual commitment, helping us reserve the best teacher for you.

What if I'd like to try a different teacher after the first trial?



No problem! We're happy to arrange a second trial with another teacher at no extra cost.



Absolutely! If you're happy with the trial and choose to register, your £10 deposit will go toward your registration fee. If, after two trials, you decide not to continue, we'll refund your deposit in full.



Will my £10 deposit be returned?



What if I choose not to continue after the second trial?



We fully respect your decision and will refund your deposit in full.



What happens if I miss my scheduled trial lesson?



To keep things fair and organized, missed lessons without prior notice will result in the deposit being retained. But don't worry—you can always reschedule by letting us know in advance.



Can I reschedule my trial lesson?



Absolutely! Just let us know at least 24 hours ahead, and we'll happily rearrange your class or provide a new schedule.



How can I confirm my payment?



Simply send a screenshot of your payment to info@merittutors.co.uk or give us a quick call on **0208 616 2526**—we'll verify it immediately. What are the bank details for the deposit?



Account Name?



Account Name:
Merit Tutors LTD
Account Number:
28084016
Sort Code: **04-06-05**



What if I decide not to continue after the trial?



That's perfectly fine! If you choose not to continue after your second trial, we'll refund your deposit in full—no questions asked.

